**Scottish Adult Oral Health Survey Pilot - Quality Improvement Action Plan**

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| **Dentist Name:**  |  |
| **GDC Number:**  |  |
| **Date completed action plan returned to SDPBRN:**  |  |

In order to make the most of your participation in the Scottish Adult Oral Health Survey (SAOHS) pilot, it is recommended that you reflect on the information provided within the individual data summary and use this to develop an action plan to maintain or improve the quality of the dental care that you provide.

**If you wish to claim Research Audit Hours an action plan must be developed and submitted to SDPBRN (****sdpbrn.audit@nes.scot.nhs.uk****) along with your reflective report.**

The Healthcare Quality Strategy for NHS Scotland 20101 defined six quality dimensions stating that care should be; safe, timely, efficient, equitable, effective and person-centred. This quality improvement project is based around making use of your returned SAOHS summary data for 20 patients to plan improvements in relation to two of the six quality dimensions:

1. Providing **effective** services which are based on scientific knowledge.

2. Providing **equitable** care that does not vary in quality because of personal characteristics such as gender, ethnicity, geographic location or socio-economic status.

You have been provided with summary information for 20 of your patients who participated in the SAOHS. This information will allow you to compare and contrast your findings with those of the national average and to reflect on the results for your own patient population, how these might be interpreted and how they might be used to improve future practice.

**How to develop your quality improvement action plan:**

* Identify a maximum of three indicators on which you wish to reflect from your summary data (examples are given below).
* Make use of current standards, protocols or guidance (e.g. SDCEP) to identify where improvements could be made. It is entirely up to you to decide which areas you wish to reflect on as the returned data is unique to your practice population for this age group.
* Consider aspects of quality improvement which could be made to your practice in these areas.
* Identify what the barriers are to making these improvements and how they might be overcome.
* Develop an action plan using the template provided specifying what needs to change, where, when and how changes can be made.
* Specify how improvements in quality will be measured and monitored.

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| **Please complete an action plan for each of the 3 indicators selected:** |
| **Guidance/ Standard/ Recommendation** | **Area considered for Quality Improvement****(Does anything need to improve? What is the improvement goal?)** | **Barriers to achieving Improvement** | **Action Plan** **Specify what needs to change, and where, when and how changes can be made.** | **Monitoring Progress****(Who, when and how will progress be checked?** |
| **Example Action Plan** |
| SDCEP Prevention and Treatment of Periodontal Diseases in Primary Care | Patients with BPE 1 or 2 require non-surgical periodontal treatment.My data shows that from BPE scores and SDR treatment codes this does not always happen. My improvement goal is to ensure all patients with BPE 1 or 2 receive non-surgical periodontal treatment | My current knowledge of periodontal treatment guidance is low. I do not have time within a routine examination to provide non-surgical periodontal treatment to all patients with BPE 1 or 2. | I will increase my knowledge of periodontal treatment guidance by accessing and reading SDCEP guidance by 31 December 2015.All patients with BPE 1 or 2 will be provided non-surgical periodontal treatment. When there is not time to carry this out during a routine examination appointment, I will arrange for the patient to return for a follow-up appointment within 4 weeks. | After one month I will conduct a review of BPE scores and treatment outcomes within patient notes. I also plan to design and carry out a practice audit to assess compliance with current SDCEP periodontal guidance. |

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